

## Windows 7 and "End of Support"

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### Introduction

You may have seen a notice recently entitled, "Support for Windows 7 is nearing the end". Being a rather inquisitive fellow, I would think, "The end of what?" Perusing the available information, I discovered some rather interesting "*things*" – and I would like to share these things with you.

Before continuing however, take a moment or two, and consider the song, "Don't Worry, Be Happy" – "*'cause there ain't nothing at all to worry 'bout*" – even though, apparently, the folks at Microsoft would like us *to believe there is!* Anyhow, I do digress...

### "Q&A's"

Selecting the link, "REVIEW OUR FAQS TO LEARN MORE" provides you with a number of "FAQ's" regarding a number of things – in a Q&A format, and I like to consider a few of these...

Q1: What does end of support mean?

Q2 When Windows 7 reaches the end of support, your computer will still work **but Microsoft will no longer provide security and software updates**. While you could continue to use your PC running Windows 7, without continued software and security updates, **it will be at a greater risk for viruses and malware even with additional antivirus software**.

- Notice the statement "...it will be..." This statement is both wrong and potentially misleading. I would really like to know what vendors such as Norton and McAfee think of the concluding statement, "...even with additional antivirus software". Again, such a statement is wrong and potentially misleading.

Q2: Will my Windows 7 computer stop working on January 14, 2020?

A2: No...**but Microsoft customer service will no longer be available** to provide Windows 7 technical support.

- Note: In the 20+ years that I have been using Microsoft Operating Systems, *I have never once used, or had to rely on Microsoft's "customer service"* – for the simple reason *that there was no need to*. And, interestingly, neither has most, if not *all of my clients*. Interesting!

Q3: Can I upgrade Windows 7 to Windows 10 for free?

A3: There was a promotional free upgrade offer available when Windows 10 first released, but that offer expired July 29, 2016. You can purchase and download Windows 10 on your device today. **Although, if your computer is more than three years old, it might be time to consider upgrading to a new device**. We would love to help you find a computer that's faster, safer, and delivers the new features Windows 10 has to offer **before your current PC slows you down.**"

- I would like to know where in the world Microsoft – and others as well, come up **with this magical period of "three years"**? This statement – as with the others, is so riddled with errors that such statements tend to border on ridiculousness...but I will not bore you with the details here.

### What next?

The answer to this question really requires a read of a few articles that I have written on Windows 10 – all of which can be found on the CFC Web site. Suffice it say however, that, in a nutshell, "*more is just more*". Though the folks at Microsoft go out of their way to "extol the benefits of WIN10" – these

benefits are really not benefits – but rather, just "more bells and whistles". A gold-plated hammer is, in the end, **still a hammer**.

So, my advice to you is simple, if the computer you presently have is working for you, then please continue to use it. Simply let January 14, 2020 come-and-go – just like we did when the year 2000 "came-and-went". Also, rather than the 3 years Microsoft is touting, 12 years is more realistic.

Thank you for your time and interest to the above.

Sincerely,

*Dell Krauchi*